

Corporate Performance Reporting

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Purpose of the Report

To provide an opportunity for members of the Scrutiny Committee to consider the future design and layout of performance reports. A presentation will be provided to aid discussion.

Actions Required

Feedback is invited to guide the future design of performance reports.

Performance Management Framework

We are redesigning the Council's performance management framework and are seeking the views of the Scrutiny Committee to assist with the preparation and presentation of quarterly performance reports.

Overall the new framework will have a greater focus on the customer experience, digital services and continuous improvement aligned to the Council's goals. This will take time to develop to its full potential, and the Quarter 1 report (August 2018) will simply reflect current performance against the agreed Key Performance Indicators.

Financial Implications

None

Council Plan Implications

A new performance framework which meets a variety of stakeholder needs will support the delivery of the Council plan.

Background papers

- SSDC Council Plan 2016-2021 and Annual Action Plan 2018-19.
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