



## Corporate Performance Report 2021-22: 1st Quarter

Executive Portfolio Holder:	Val Keitch, Strategy and Policy
Strategic Director:	Nicola Hix, Director of Strategy and Support Services
Lead Specialist:	Brendan Downes, People, Performance and Change
Lead Officer:	Cath Temple, Specialist - Performance
Contact Details:	Cath.temple@southsomerset.gov.uk or 01935 462587

### Purpose of the Report

1. This report sets out the current position of the Council's agreed key performance indicators and covers the period from April to Jun 2021 (Q1).

### Forward Plan

2. This report appeared on the District Executive Forward Plan with an anticipated Committee date of August 2021.

### Public Interest

3. The council is accountable to the local community for its performance. We publish performance monitoring information to demonstrate outcomes and to highlight opportunities to learn and improve for the future.

### Recommendations

4. The District Executive is asked to note and comment on the reports of the Council's agreed key performance indicators. . Here is the [link to the report](#)

### Background

5. The Council monitors a set of Key Performance Indicators (KPIs) which are published on the SSDC [website](#)

### Quarter 1 Performance

6. The report includes our performance from April to June 2021 and covers KPIs for each of the five themes within the Council Plan. In addition, indicators from the Renewal and Recovery strategy have been included within the relevant areas of focus.
7. A review has been undertaken with areas across the business and thanks should be given to those who have taken part in the review in addition to their existing workloads. Existing measures have been updated and as mentioned above, recovery and renewal objectives have been included. Other changes



## South Somerset District Council

include the implementation of a quality sheet for each measure which includes information about the source of the data, how it is calculated and validated and supporting narrative to the current performance in addition to the sign off cycle for each one.

8. Demand for our services remains high, and our teams are continuing to support our communities and businesses as restrictions ease.
9. The Digital Team is continuing to support our changed ways of working with new systems and ways of working becoming embedded to assist with our changed workplace.
10. The report shows that whilst some areas are not achieving targets, they are progressing against ever increasing volumes. Supporting narrative provided within the report is from the relevant KPI owner/Lead Officer and explains the background and improvement plans in place.
11. Overall, 10 KPIs are below target, 22 KPIs are either on or above target, with 4 non-returns. For direction of travel, 9 were below target, 23 are on or above target this quarter, again there were 4 non-returns. These are new measures within the Economy and Healthy, self-reliant communities' areas of focus and in part involve partner data which has not been received in time for this report. We continue to monitor performance closely and act as appropriate.

### Financial Implications

12. There are no direct financial implications related to this report.

### Legal implications (if any) and details of Statutory Powers

13. Not applicable for this report

### Risk Matrix

**This report is for information and comment only, there is no risk profile.**

### Council Plan Implications

14. This report is consistent with the Council Plan 2020-24.

### Carbon Emissions and Climate Change Implications

15. This report covers some of the measures from the Environment Strategy.

### Equality and Diversity Implications

- 16 There are no direct implications within this report.

### Privacy Impact Assessment



17. There are no direct implications as the report contains no personal data.

### **Background Papers**

- Council Plan 2020-24 and Annual Action Plan 2020/21
  - Here is the [link to the report](#)
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